

COVID-19 UPDATE

Your support from Olympus during COVID-19 period

Hamburg, March 2020

Dear Valued Customer,

In the light of the continuous spread of the novel coronavirus Sars-CoV2, we would like to reassure you that while being vigilant about the risk, we are doing everything we can to maintain supplies and remain committed to supporting you during this difficult time.

The health, safety and wellbeing of our employees, customers, and communities is our top priority. We strictly follow the local public guidelines based on which we may not be able to visit you in person in some areas. Therefore, we have decided to further strengthen our remote support services to provide you with swift assistance for technical or any commercial request. Please [contact us](#) any time via the contact form or the channels familiar to you – we are here to help!

While large trade fairs and conferences have been postponed or canceled and travel is highly restricted, we plan to invite you to a series of virtual events and webinars. Please refer to the events overview on our website. Further, we would like to draw your attention to our [online resource center](#) with easy access to Olympus product and application know-how to keep you up-to-date with exciting news, products, and services.

Stay tuned to our regular newsletter, our social media channels ([Facebook](#), [LinkedIn](#), [Instagram](#), [Twitter](#), [YouTube](#)) and frequent updates on [our website](#)! Please subscribe to our newsletter [here](#).

Thank you for your loyalty and we hope that you, your families, friends, and colleagues are healthy and safe.

Yours sincerely,

Your Olympus Team

OLYMPUS EUROPA SE & CO. KG

Amsinckstraße 63, 20097 Hamburg, PO Box 10 49 08, 20034 Hamburg, Phone +49 40 23773-0, Fax +49 40 233765

Commercial Register: Amtsgericht Hamburg HRA 116518

General Partner: Olympus Europa Management SE

Managing Directors: Frank Drewalowski (Executive Managing Director), Dr. Thorben Finken, Miquel-Àngel García,

Christiane Iwanoff, Dr. André Roggan, Michael Speiser, Akihiro Taguchi, Constantin Zangemeister

Chairman of the Administrative Board: Frank Drewalowski

Registered Office of General Partner: Hamburg, Commercial Register: Amtsgericht Hamburg HRB 126986